

Pradeep Kaushik

Address: Bengaluru, India **Phone number:** +919880281322 **Email address:** pradnk@gmail.com

PROFILE

With over 19 years of experience in the software industry, I excel at effectively managing enterprise and mobile products within esteemed product companies. Throughout my career, I have garnered 12 years of extensive hands-on experience, honing my expertise in leading and cultivating a high-performing organization. Over the past 6 years, I have dedicated my efforts towards fostering employee motivation and growth. Currently, as the Head of Engineering for the Statuspage team, I oversee all aspects of development and SRE from end to end. I am working on increasing annual revenue growth and active users for the product. I am highly motivated to establish a truly exceptional organization and guide the leaders of tomorrow through coaching and mentorship.

WORK EXPERIENCE

Head of Engineering Atlassian

07/2023 - present BANGALORE, INDIA

- Spearheaded the engineering department for the Statuspage product at Atlassian, overseeing both the development and SRE teams.
- Orchestrated efforts to drive revenue growth, Annual Recurring Revenue (ARR), and Monthly Active Users (MAU) for the product by implementing innovative new product features, enhancing scalability, and ensuring heightened reliability.
- Effectively leading a team of engineers across dev and SRE functions, fostering a collaborative and high-performing environment to deliver exceptional results for the product end-end.
- Developed and executed strategic plans to streamline product development processes, optimise resource allocation, and improve overall efficiency.
- Leveraged extensive technical expertise and industry knowledge to provide guidance and support in resolving complex technical challenges.
- Collaborated closely with cross-functional teams, including product management and design, to align engineering efforts with business objectives and deliver exceptional user experiences.
- Developed and maintained strong relationships with stakeholders, ensuring effective communication and continuous alignment of engineering initiatives with organizational goals.
- Implemented best practices, agile methodologies, and quality assurance processes to ensure the delivery of high-quality software

Group Engineering Manager Atlassian

04/2023 - 07/2023 BANGALORE, INDIA

- Spearheaded a dynamic team of over 30 members, overseeing and coordinating high-profile projects in the areas of Cross-sell, Automation, and ChatOps on Jira Service Management.
- Successfully established and nurtured a top-performing organization from its inception, handpicking exceptional team members.
- Collaborated closely with product and design pillars to develop a forward-thinking vision and strategic plan for our teams, ensuring alignment for upcoming projects.
- Actively engaged in people management, effectively guiding and mentoring architects, managers, and engineers within the organization.

WORK EXPERIENCE

Engineering Manager Atlassian

04/2019 - 04/2023 BANGALORE, INDIA

- Spearheaded the development of various products, including Jira platform, Opsgenie, and Jira Service Management, ensuring efficient project execution and successful outcomes.
- Demonstrated expertise in assembling high-performing teams from inception, successfully establishing and nurturing a robust workforce of over 35 highly skilled members.
- Proficiently managed multiple scrum teams, overseeing their performance and ensuring seamless collaboration and timely delivery of projects.
- Collaborated closely with the product management team to devise comprehensive roadmaps for the teams, prioritizing customer value and revenue generation as key objectives for the organization.

Staff SW Engineer Intuit India

09/2010 - 03/2019 BENGALURU AREA, INDIA

- Successfully managed the bills product and led a team responsible for the future roadmap and day-to-day operations, resulting in seamless functioning of the product within the mint.com portal.
- Successfully expanded the reach of the bills product to India, effectively managing and overseeing the product's operations in the country.
- Demonstrated strong leadership skills throughout the challenging journey of developing and managing the bills product, eagerly anticipating the next chapter of growth and success for both bills and mint.
- Led the Credit Score service, driving its success and spearheading the transition to the TransUnion vendor.
- Implemented a cost-saving functionality to unenroll inactive users, resulting in significant savings for the company, amounting to hundreds of thousands of dollars in fees.

Lead and Team member Samsung India Software Operations, Bangalore

02/2007 - 09/2010 BENGALURU AREA, INDIA

- Played a pivotal role as a core team member in the app development team for the groundbreaking "Galaxy" and "Galaxy-S" phones.
- Successfully crafted and executed the development of the Settings and Camera applications for these cutting-edge smartphone models.

Software Engineer Tavant Technologies

11/2005 - 02/2007

- Implemented and automated Real Estate Owned (REO) project, designed to streamline the mortgage industry loans and contracts.
- Developed modules for loan servicing during default, including mechanisms for eviction and property preparation for sale, resulting in reduced losses for the mortgage company.
- Leveraged J2EE stack to handle both backend and frontend aspects of the project.
- Mentored newly hired candidates, ensuring their successful integration into the project.
- Received commendation from leadership for the successful outcome of the mentoring program.

Software Engineer Openstream Technologies

06/2004 - 11/2005

- Onboarded to Openstream as a recent graduate, securing the position through a competitive campus placement program.
- Cultivated extensive expertise in Java and J2EE through active on-the-job learning, enabling significant contributions to the company's diverse project

WORK EXPERIENCE

portfolio.

- Played a pivotal role in the development of a comprehensive end-to-end portal for Piramal healthcare, effectively managing and fulfilling their crucial business requirements.

EDUCATION

Software Systems | Master of Science (MS) **Birla Institute of Technology and Science, Pilani**

01/2009 - 12/2012

- Successfully completed 4 semesters of MS Software Systems, exhibiting exceptional dedication and commitment to academic excellence.
- Demonstrated outstanding performance in the final semester project, designing and implementing an innovative application that efficiently tags photos to specific locations and facilitates seamless sharing of vacation reports.
- Achieved an impressive grade of Excellent for the aforementioned project, underscoring proficiency in conceptualizing and executing complex software solutions.
- Received commendation from faculty members for consistently delivering high-quality work and displaying a strong work ethic throughout the duration of the program.

Computer Science | B.E **JSS Academy of Technical Education**

01/2000 - 12/2004

- Achieved a 72.1% aggregate at Visveswaraiah Technological University, earning affiliation in Computer Science
- Excelled in coursework, highlighting a thorough understanding of computer science principles and practices

VOLUNTEERING

Global Education Manager **40K PLUS EDUCATION PVT LTD**

08/2020 - 12/2021

- Collaborated with the Atlassian Foundation and 40K technology teams to deliver expert guidance and mentoring on technology, architecture, and operational excellence.
- Facilitated effective collaboration between technology experts and the 40K team, ensuring a mutually beneficial partnership that resulted in enhanced educational experiences for children in resource-limited environments.
- Played a pivotal role in propelling the productivity and success of both the Atlassian Foundation and 40K technology teams through strategic connections and impactful solutions.
- Successfully contributed to the realization of the 40K mission by driving the implementation of cutting-edge technologies and fostering a fruitful collaboration between stakeholders.

AWARDS

In24Hrs - 24Hrs HackDay contest winner **Intuit India**

02/2015

Won the In24Hrs hackday contest under the Tech4Good category.

Intuit India Annual Awards 2013 **Intuit India**

11/2013

- Achieved the prestigious Intuit India annual award in 2013 for exceptional innovation in the development of the TaxOKPlease portal.
- Successfully designed and implemented the TaxOKPlease portal to facilitate seamless end-to-end tax filing, incorporating a comprehensive marketplace of certified accounting professionals.
- Demonstrated outstanding problem-solving skills by developing a

AWARDS

- cutting-edge solution that revolutionized the efficiency of tax filing processes.
- Drove significant improvements in the tax filing experience by integrating a backend marketplace of highly skilled Chartered Accountants (CAs).

CERTIFICATES

Leading at a Distance

LinkedIn

06/2020

http://www.linkedin.com/learning/leading-at-a-distance?trk=flagship-lil_details_certification

Introducing Robotic Process Automation

LinkedIn

03/2020

http://www.linkedin.com/learning/introducing-robotic-process-automation?trk=flagship-lil_details_certification

edX Verified Certificate for Introduction to People Management

edX

09/2016

<https://courses.edx.org/certificates/616d5d1d53da4c19842cd946ecca50f8>

Sun Certified Java Developer

Sun Microsystems

06/2005